2019 STAKEHOLDER REPORT

CONNECT □ DEVELOP □ PROMOTE
2019 has been a year of growth for Resource Industry Network (RIN). The year started well with many of our members seeing the benefits of the improved trading terms offered by some of our larger clients in late 2018.

As soon as the Federal Election was called it was obvious that that resources industry was to be used as a political football. The board felt that if RIN did not speak for the local businesses serving the industry then nobody else would. The Go Galilee campaign was the first time most of us had even attended a rally, and it was certainly RIN’s first time organising one. Thanks to everyone involved, especially Mick Crowe who agreed to MC the rallies and do the media, and the RIN team for giving up their weekends to organise everything. I think the politicians might have heard us.

RIN’s core principles have always been to CONNECT, DEVELOP, and PROMOTE the resources supply chain in our region. We have maintained focus on this with our regular events and conferences such as the RIN Awards, National Showcase Initiative and two cohorts of the Mackay Mentoring Program. As well as our well-established Safety Conference, this year we are adding a Professional Development Conference which will be held in Mackay on November 12. This will provide affordable access to training in the interpersonal skills that are critical to success in our industry. I urge all members to add their support to this conference. It has never been a more important time to invest in the people who represent your business.

The Resources Centre of Excellence (RCOE) is taking shape. Mackay Regional Council and the Queensland Government have commenced construction of the premises and the interest from industry has been fantastic. BHP has offered to assist with funding for the establishment of the RCOE’s operating and governance systems. Phase 1, the Underground Simulator, is scheduled to be commenced operation in early 2020, with concept planning for Phase 2, Digital Transformation, already underway.

The Mackay Isaac Whistunday METS Export Hub is another great project for our region that RIN is executing. The project will map our region’s export capacity and develop pathways for local businesses to access international clients. Dean Kirkwood started in the role of Export Hub Manager in early October. Both of these projects lead to exciting times ahead for RIN, the industry, and our region in 2020.

RIN is fortunate to have the support of major partners, CQ University and Mackay Regional Council; and our Corporate Partners Dalrymple Bay Coal Terminal, Gardian Group, Mackay Conveyor Equipment, North QLD Bulk Ports, Linked Group Services, and 4PS Software.

We are especially proud that all of these partners are locally operated organisations who are heavily invested in our region and our industry.

Thanks to the RIN Board of Directors: Tim Magoffin, Derek O’Connell, Brett Jurd, Mick Crowe, Daniel Viero, Heidi Fagan, Mark Walter, Andrew Barger and Melissa Johnson. These people freely donate their time and unique capabilities to RIN for the benefit of the community.

This year saw two directors step off the board. Cr Amanda Camm earlier in the year, and Mick Crowe in October. We will miss their contribution to RIN activities.

The RIN team has done an amazing job this year, hosting events large and small, leading industry delegations, liaising with politicians, securing large project funding, and even organising a couple of community rallies!

Thanks to General Manager Adrienne Rourke, Communications Manager Jodie Thompson, Finance Manager Kelly Strachan, Events & Projects Manager Sonia Andersen, Membership Engagement Manager Rose Sergeant, Administration & MSIC Officer Amanda Bonney, MIW METS Export Hub Manager Dean Kirkwood, Communications Assistant Kelly Brebner and Administration Trainee Stacey Grech. We appreciate your work and are grateful that you choose to bring your considerable talents to the not-for-profit sector.

Lastly and most importantly, thanks to our members. Without RIN’s strong membership base we would not have had the authority to speak on behalf of our industry sector, or the ear of our political leaders.

2019 has shown us that the united voice of RIN’s members can be heard in Brisbane and Canberra. Not a bad thing in the current political environment.

David Hartigan
Resource Industry Network Chair
Resource Industry Network (RIN) members not only had the opportunity to CONNECT via our industry-leading networking events in 2019, but also through an increased range of other opportunities facilitated by the RIN team.

All of the connection opportunities provided by the Resource Industry Network are designed to benefit our members and the sector by delivering the right message to the right people with the right levels of influence.

2019 saw RIN continue to host networking events and initiatives to address industry challenges, encourage social participation and celebration of the industry in order to promote diversification, capitalise on opportunities and protect local industry and jobs.

This year however, was a little different than most with the Federal Election making a huge impact in our activities during April and May. The staging of two rallies in support of opening new thermal and metallurgical coal mines in Australia was part of a large advocacy campaign we titled "For the Future of our Region".

Our 2019 events calendar was a highlights with the very popular monthly Industry Briefings bringing the industry together and providing access to high level speakers providing information on regional projects, potential opportunities, mental health, workplace safety as well as timely advice for business success.

The high calibre of speakers included Peabody Vice President (Supply Chain) Anthony Gabb, Whitehaven Coal Managing Director and CEO Paul Ryan, Stanmore Coal General Manager Operations Bernie O’Neill, Anglo American Project Director Aquila Mine Project Anthony Willmott, and METS Ignited Deputy Prime Minister Michael McCormack earlier in the year about the barriers being faced by regional areas such as Mackay. They also had the opportunity to ask questions about government policy in the lead up to the Federal Election which was held in May.

RIN directors and members had the opportunity to promote diversification, capitalise on opportunities and protect local industry and jobs.

RIN general manager also participated in a number of meetings throughout the year as a member of the Queensland Local Content Leaders Network.

Connecting with Government

Resource Industry Network continued to represent the world-class METS hub that exists in the Mackay region by participating in roundtable discussions with various government representatives, stakeholders and buyers. RIN directors and members had the opportunity to speak directly to the Deputy Prime Minister Michael McCormack earlier in the year about the barriers being faced by regional areas such as Mackay. They also had the opportunity to ask questions about government policy in the lead up to the Federal Election which was held in May.

Board directors Mick Crowe, Tim Magoffin and David Hartigan also had the opportunity to discuss regional issues with Queensland Minister for Natural Resources, Mines and Energy Dr Anthony Lynham when he visited in September.

Queensland Senator Matt Canavan was also a regular visitor to the region and once again, the RIN board had many opportunities to communicate industry issues throughout the year.

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Another of RIN’s core objectives is to develop practical pathways to assist members to make their business succeed and in turn develop regional capability. Each year, RIN members are presented with the opportunity to join a number of groups designed to achieve this fundamental objective of developing a strong, sustainable resource industry in the Mackay region.

Resource Industry Network has established several ongoing opportunities to assist members to develop their strengths. Members are encouraged to participate in these committees, mentoring sessions or events in order to gain maximum benefit from their membership and also to share their own experiences and knowledge.

INTERNATIONAL TRADE GROUP
Currently chaired by RIN Director Tim Magoffin, the International Trade Group provides support to local businesses to expand their products into the international market by increasing awareness of opportunities overseas, assisting members to ‘future proof’ their business by exporting, and providing members with group access to experienced mentors.

RIN works closely with Trade Industry Queensland and Austmine in regards to the export opportunities for the region’s engineering and heavy industrial sector.

This year also saw the implementation of the Mackay Isaac Whitsunday Export Hub and appointment of Dean Kirkwood as manager. Dean has a strong background in the resources sector and is well known among the industry here in the Mackay region.

The MW METS Export Hub has been created as a result of Federal, State and Local Buying Foundation funding, and will identify, establish and drive opportunities in the export space for businesses in this region.

WORKPLACE HEALTH & SAFETY GROUP
The WH&S Group provides great safety leadership and behaviour within the Resource Industry Network membership base to ensure that employees are safer and fewer injuries occur in the workplace. The WH&S Group is headed by RIN Director Mick Crowe.

Our 2019 SAFETY CONFERENCE held in March this year continued to challenge the delegates approach to safety to ensure their employees are safe and provided them with the tools and strategies to continue to make safety a priority. Delegates gained important and relevant information on mental health and covered a range of topics such as fatigue, coal mine dust lung disease, and safety leadership. Thanks to our major sponsors of this event - WHS QLD, Dixon Australia, 4PS Software, and Mackay Regional Council.

RESOURCE INDUSTRY NETWORK / 2019 STAKEHOLDER REPORT

Mackay Regional Council and the Resource Industry Network partnered to deliver the Mackay Mentoring Network in 2019. There were two cohorts throughout the year - February to June and July to November.

The program, only available to RIN members, has proven to be extremely successful with mentees and mentors being matched then supported with training and events.

A wide variety of supervisors, team leaders, coordinators applied to be mentees, and some of the region’s senior program and business managers, applied for the role of mentors.

The program included training and support resources, and program events ensured participants were well supported.
RESOURCE INDUSTRY NETWORK IN THE MEDIA

WORKFORCE ATTRACTION CAMPAIGN

Resource Industry Network has continued its efforts to promote the Mackay region as a great place to live and work. Promotion of the two workforce attraction videos continued at each trade show that was attended, as well as continually mentioning the campaign through the media. The videos were created as a result of the skills shortage currently being experienced in the region. Designed to attract skilled workers to fill the hundreds of job vacancies available, the videos featured two people employed in the resource sector who had recently made the move to Mackay.

NATIONAL SHOWCASE INITIATIVE

Mackay region’s engineering and heavy industrial sector has had the opportunity to showcase their innovative products and services via the Mackay Region Engineering, Industrial and Technology Hub this year, with funding assistance from the Local Buy Foundation, Greater Whitsunday Alliance, Mackay Regional Council and the Queensland Government.

The initiative gave scores of local businesses the opportunity to showcase their innovations at some of Australia’s biggest mining exhibitions including:

- Modern Mining Innovation Showcase in Canberra;
- Austmine Conference in Brisbane;
- IMARC in Sydney;
- WA Mining Conference in Perth; and
- IMARC in Melbourne

The initiative had many benefits including the collaborative nature of the showcase stand. Feedback from participants showed that the combined stand was not only a cost-effective way of getting national exposure, but it also gave each business a greater understanding of the other participating businesses and the capabilities of the region.

INTERNATIONAL WOMEN’S DAY

The local resource sector was invited to join Resource Industry Network at a business lunch and help celebrate successful women in STEM roles as part of International Women’s Day in 2019.

Keynote speaker for the event was Dr. Ellen Moon, a lecturer in environmental engineering at Deakin University. Ellen was part of the 2019 Homeward Bound leadership initiative for women in science which included a voyage to Antarctica. She was also named one of Science & Technology’s ‘Superstars of STEM’ for 2019-2020.

Attendees also heard from a stellar panel of Mackay business leaders:
- Natalie Sunner – Head of Curriculum at Whitsunday Anglican School
- Ed McKeiver – Aurizon Group Executive
- Carissa Mansfield – Mackay Sugar Group Manager Human Resources, Health, Safety and Environment
- Daniel Viero – Hastings Deering Central Queensland Area Manager

Businesses were again encouraged to purchase tickets for high school students to inspire them to consider a STEM career in our sector. The business lunch was again a sold-out event with very positive feedback. A big thank-you to our event sponsors BMA, Glencore, Mackay Regional Council, and DGH Engineering.

ENGINEERING & HEAVY INDUSTRIAL SECTOR OVERVIEW

Resource Industry Network has continued to update and improve the Mackay, Isaac and Whitsunday Engineering, Industrial and Technology Hub Sector overview document, which provides information on our sector and region, and profiles RIN member companies by highlighting their capability and case studies of their experience.

This document continues to grow as does our member base, and is used to promote the sector both locally, nationally and internationally. It will prove an even more valuable tool now that the MIW METS Export Hub has commenced. It will prove an even more valuable tool now that the MIW METS Export Hub has commenced.

Alongside this document is our Regional Capability and Capacity Directory - a matrix of the capabilities of businesses throughout the region - to further demonstrate the depth of service in our region.

One of the major RIN events promoting the sector this year was the 2019 Resource Industry Network Chairman’s Awards – a successful night that celebrated the achievements of our local sector (see over page).

RIN also regularly connects with other like-minded organisations and government agencies to expand the reach of its message. We work to educate and communicate with these stakeholder groups in relation to matters of importance to our members.

We have strong relationships with Mackay Regional Council, the Department of State Development, Trade and Investment Queensland, the Federal Department of Industry, Innovation and Science (AustIndustry), and the Queensland Resources Council.

We are continually advocating on behalf of our members in areas including:

- investment in the region
- the capacity and capabilities of members
- the importance of the sector and the role it plays
- issues impacting our members

Resource Industry Network works hard to PROMOTE the region and the capability of members by showcasing the talent and innovation within our member base to ensure it is supported, by celebrating and recognising their successes.

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The 2019 RESOURCE INDUSTRY NETWORK AWARDS saw more than 310 people from the region’s resource sector gather to celebrate excellence in business and significant contributions those businesses have made to the regional economy and community. Attendees were treated to a special guest - Nick Farr-Jones - who delivered an inspirational story of resilience and hope. Our MC for the evening, ABC presenter Kat Davidson, held the night together with her quick wit and professionalism.

STANDING OUT FROM THE CROWD AWARD
Awarded to that one outstanding individual working in your business who has demonstrated commitment, loyalty, dedication and resilience in current market conditions.

FINALISTS:
- Emma Price (Get Real Workwear & Safety Mackay) WINNER
- Vidya Gopinath (TEAM Group)
- Kimberly Matheson (G&S Engineering)

CONNECTING IN THE COMMUNITY AWARD
Awarded to the organisation that best demonstrates how they successfully engaged with the community or external stakeholders.

FINALISTS:
- BOQ Mackay City WINNER
- CQ Field Mining Services
- DGH Engineering

CHAMPION CULTURE AWARD
Awarded to the organisation that best demonstrates how they successfully engaged with their employees to deliver an improved workplace culture for their people and their business.

FINALISTS:
- Mastermyne WINNER
- Gardian Group
- QCCS

CHASING FOREIGN MARKETS AWARD
Awarded to an organisation that demonstrates the most initiative or success in taking a product or service to the export market or using foreign markets or supply chains to improve their business outcomes here domestically.

FINALISTS:
- Mainetec WINNER
- TEAM Group
- Vayeron

THE SAFETY FOREMOST AWARD
Awarded to an organisation that can demonstrate a sustained safety performance and/or culture in a workplace that incorporated both physical and mental safety.

FINALISTS:
- QCCS WINNER
- Riverside Marine (Rivtow)
- Waltz Group

STRIVING FOR DIVERSITY AWARD
Awarded to an organisation that demonstrates leadership in diversity, champions the cause in the workplace, promotes equity, engages in inclusive and equitable workplace practices and embraces workplace diversity in a meaningful way.

FINALISTS:
- Mackay Conveyor Equipment WINNER
- BHP Hay Point Coal Terminal
- Mastermyne

OUT OF THE BOX AWARD
Awarded to an organisation that has demonstrated the most initiative in seeking out new opportunities for their business either through innovation in new products or services, diversification into new markets, or adapted to meet the current environment.

FINALISTS:
- Polymathian WINNER
- East West Lighting
- Mainetec

Above: Badge logo
Left: URL logo
Left: Long logo
Above: Main logo in mono blue.
Resource Industry Network ADVOCATES on behalf of its members and the sector and this year we facilitated one of our biggest advocacy campaigns staged to date. The ‘For The Future Of Our Region’ campaign was held in the lead up to the 2019 Federal Election with members of the community coming together for two community rallies in support of the resources sector.

The region’s coal industry is the engine room of the Mackay economy, responsible in 2018 for 43% of economic activity. It’s something we simply can’t afford to lose, so when anti-mining campaigns were receiving so much attention in the lead up to the Federal Election, Resource Industry Network ramped up its messaging around the economic importance of mining to regional areas like Mackay.

The ‘For the Future of our Region’ advocacy campaign saw questions around support for mining sent to Dawson and Capricornia candidates, as well as the development of a website which tracked responses from each candidate.

RIN also designed the campaign logo ‘Go Galilee Basin’ which would ultimately been seen around the nation via extensive media coverage.

COMMUNITY RALLY #1

Mackay came out in force on April 26 to support the resources sector. Hundreds of community members pulled up on the grounds of the Mackay Regional Council precinct wearing their ‘Go Galilee Basin’ t-shirts and waving their placards. Rally speakers on the day included:

▶ RIN director Mick Crowe
▶ Greenshirts leader and Queensland Maroons prop Marty Bella
▶ Mackay Mayor Greg Williamson
▶ Mackay Chamber of Commerce’ Simon Vigliante
▶ University student Jack Johnstone

The rally attracted significant national media attention and raised the profile of not only Resource Industry Network, but the region’s important contribution to local, state and national economics.

COMMUNITY RALLY #2

Members of the community again showed up in great numbers for our second community rally on the grounds of the Mackay Regional Council on May 11. The important messages around being an informed voter and the significant economic contribution of the resources sector to the region, state and country were reiterated. Speakers were:

▶ RIN director Mick Crowe
▶ Mackay Mayor Greg Williamson
▶ Local business owner Emma Price
▶ RACQ CQRescue CEO Ian Rowan
▶ Greenshirts leader and Queensland Maroons prop Marty Bella

Once again, coverage of the rally and its messages were spread far and wide. It was a great show of support from the community who are passionate about where they live and care about the futures of their families.
The development of the state-of-the-art RESOURCES CENTRE OF EXCELLENCE progressed this year with the announcement of the successful construction tender and a sod-turning event at the Paget site.

The Resources Centre of Excellence is funded by the Queensland Government and Mackay Regional Council. Funding assistance has also been received from BHP.

As the home of a world-class engineering, industrial and technology hub, it only made sense that Mackay establishes a Resources Centre of Excellence to continue to innovate, collaborate and advance the sector.

The completion of Stage 1 of the project is due for completion in May 2020 and will be home to both the Resource Industry Network and the MIW METS Export Hub. The Resources Centre of Excellence will be located in Crichtons Lane, Paget, and will feature a 210m underground mining simulator, as well as laboratories, training rooms, and offices.